

Foundation for the Future

APPENDIX B

USER SURVEYS

2014 Harvey Field Airport Owner/Operator Survey

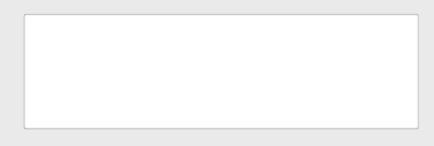
Page One

1. Name	
2. Email	

3. Please select your aircraft:

	Aircraft 1	Aircraft 2	Aircraft 3
Туре	Single Engine Piston	Single Engine Piston	Single Engine Piston
	Multi Engine Piston	Multi Engine Piston	Multi Engine Piston
	Turbo-prop	Turbo-prop	Turbo-prop
	Jet	Jet	Jet
	Helicopter	Helicopter	Helicopter
	Other	Other	Other

4. Please list the make(s) and model(s) of your aircraft regardless of where they are stored the majority of the year.



5. Including Touch-and-Go operations (counts as two operations, both a landing and a takeoff),
approximately how many operations (takeoffs and landings) would you estimate that you
conduct at Harvey Field in a typical year?

(untitled)

6. Are any of your aircraft stored the majority of the year at Harvey Field? If yes, please indicate your current lease expiration date.

If no, please indicate where your aircraft is(are) primarily based.

7. Hangar Space:

Do you desire any additional hangar space at Harvey Field?

Yes	
No	

If yes, please describe the ownership arrangement, size, and type of hangar.

- Lease a T-hangar unit
- Construct a T-hangar and lease out units
- Construct a conventional box hangar 60'x60' or smaller
- Construct a conventional box hangar larger than 60'x60'
- Lease space

8. Runway Length:

Is the existing runway length adequate for your requirements?

Yes	
No	
	\bigtriangledown

Pleases provide any comments regarding runway length.

Page Two

9. FBO Services:

Are the FBO services provided adequate for your needs?

- O Yes
- O No

Are there additional services that the FBO should provide to better serve you or other members of the flying community?

- 10. What facilities, activities, or capabilities do you consider essential for the Airport to provide?
 - Aircraft Fueling Services (Self-Service, FBO Fueling)
 - Aircraft Maintenance
 - GA Terminal Facilities
 - Aircraft Tie-downs/Hangars
 - O Rental Cars
 - Fire & Rescue
 - O Tourism/Entertainment Related Activities
 - Precision Instrument Approach (e.g. ILS, GPS)
 - C Flight Instruction, Aircraft Rentals, Aircraft Charter, or Other Activities
 - Restaurant
 - O Other
- 11. Please rate the following categories based on your experience at Harvey Field.

	[Poor] 1	2	3	4	5	6	7	8	9	10 [Excellent]
Runway Orientation										
Runway Length										
Condition of Pavements										
Instrument Approaches										
Visual Aids										
Navigational Aids										
Hangar Space										
Hangar/Pad Lease Rates										
FBO Services										
Unicom Services										
Apron Space										

12. Please select one of the categories from question 11 that you believe should get the highest priority.

Runway Orientation Runway Length Condition of Pavements Instrument Approaches Visual Aids Navigational Aids Hangar Space Hangar/Pad Lease Rates FBO Services Unicom Services Apron Space

13. Please rate how important you feel the Airport is to the local community and businesses. 1 indicates no value; 5 indicates high value.

14. Please share something based upon your experience that: Harvey Field Airport does particularly well...

Harvey Field Airport could improve...

15. Please provide any additional thoughts or concerns regarding the facilities or services at Harvey Field.

2014 Harvey Field Tenant Survey

Page One

1. This form was completed by: Company

Name (optional)

2. Please rate your experience on each of the following items. Transportation

Transportation											
	[Poor 1] 2	2 (3	4	5	6	7	8	9	10 [Excellent]
Access roads to airport		Γ									
Adequate public transportation service		C									
Parking Factors											
	[Poor 1	·] 2	2 (3	4	5	6	7	8	9	10 [Excellent]
Convenience/walking distance from parking		Γ									
Security in parking lots		Γ									
Space availability		Γ									
Terminal Building											
	[Poor] 1	2	3	4	5	e	з [.]	7	8	9	10 [Excellent]
Condition of infrastructure							ו				
Cleanliness of terminal						1	1				
Cleanliness of washrooms							ו				
Availability of washrooms											
Directional signage in terminal											
Restaurant											

	[Poor] 1	2	3	4	5	6	7	8	9	10 [Excellent]
Selection of food & beverage facilities										
Quality of food & beverage										
Quality of service										
Quality of concessions										

3. Concessions and Services:

Are there other concessions or services you believe should be offered at Harvey Field?

Yes	
No	
	\bigtriangledown

If yes, please describe what concessions or services you believe should be offered.

4. Please rate how important you feel the Airport is to the local community and businesses. 1 indicates no value; 5 indicates high value.

5. Please provide any additional thoughts or concerns regarding the facilities or services at Harvey Field.

2014 Harvey Field Airport Local Business Survey

(untitled)

This form was completed by: First Name	Last Name	
Title		
Company Name		
Phone Number		
Email Address		

(untitled)

2. How important, on a scale from 1 to 10, do you feel the Airport is to the local community and businesses? 10 indicates most important.

3. Please explain your ranking.

(untitled)

4. What is the proximity of your business to the Airport?

5. Are there improvements to the terminal that you would like to see?

(untitled)

6. Do you use the Airport for any company business?

O Yes

O No

7. If yes, in what capacity?

(untitled)

8. Please provide any additional thoughts or concerns regarding the facilities at Harvey Field Airport.